

REGARDING COMPLAINTS AGAINST PARENTING ACT MEDIATORS

Mediators practicing Parenting Act mediation in the State of Nebraska follow the *Nebraska Standards of Practice and Ethics for Family Mediators*. The *Standards* are the basis for behavior and ethical consideration; guiding mediators in their relationships to the parties in disputes, fellow mediators, and the citizens of Nebraska.

If you believe that a mediator or part of the mediation process does not adhere to the *Standards and Ethics*, you may, according to the *Policy for Approval of Parenting Act Mediators*, pursue one or more of the following steps to address your grievance:

- Step 1:** Request a meeting directly with the mediator to address the grievance,
- Step 2:** Request an impartial mediator to assist in resolving the issues, and/or
- Step 3:** Complete the grievance form on the back of this page and submit it to the Nebraska Office of Dispute Resolution (ODR), within 10 days after the mediation session.

Please refer to Section III, Part II of the *Policy for Approval of Parenting Act Mediators* for further information on the grievance process. The *Policy* can be found at the following web address:

[http://www.supremecourt.ne.gov/mediation/pdf/Policy_for_Approval_of_Parenting_Act_Mediators\(10-31-08\).pdf](http://www.supremecourt.ne.gov/mediation/pdf/Policy_for_Approval_of_Parenting_Act_Mediators(10-31-08).pdf)

The *Standards of Practice and Ethics for Family Mediators* can be found at the following web address:

http://www.supremecourt.ne.gov/mediation/pdf/Standards_and_Ethics_Revised_10-31-08.pdf

Contact Information for ODR:

c/o Katie Welsh, Parenting Act Administrative Assistant

Office of Dispute Resolution, State Court Administrator Office
Ste. 200, 521 So. 14th Street, P. O. Box 98910
Lincoln, NE 68509

402-471-2911 (phone)

402-471-3071 (fax)

katie.welsh@nebraska.gov (email)

GRIEVANCE FORM

Fill out the form below and attach additional pages as necessary. Please write legibly and provide complete and accurate details. Please know that this information may be shared with those individuals involved in the case in order to conduct a thorough investigation of the matter.

Upon receipt of your completed form, ODR will then review and investigate "to determine whether the allegations are in violation of this *Policy* or the *Nebraska Standards of Practice and Ethics for Family Mediators*." ODR will respond in writing to the grievant and mediator within ten (10) days of the receipt of the written grievance with its determination.

I. Personal Information

Your Name: _____ Today's Date: _____

Your Mailing Address: _____

Your Phone #: _____ Your Email: _____

II. Case Information

Mediator's Name: _____

Date(s) of mediation session(s): _____

Explanation of Grievance:
(use space below and/or attach additional pages as necessary)

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